Returns

Any returns must be initiated through contacting “Piperty Fashion’ Customer Care Team at *traceyward@pipertyfashion.com* upon which full return instructions will be given.

* We accept the return of all items only if they are returned within 14 days of order date.
* That item/s are in their original packaging and condition with tickets still intact.

Under these circumstances we will issue a refund for the price you paid for the item/s ordered

* But not the postage to receive the goods.
* You will be responsible for the cost of the postage to return the goods.

It is recommended that you use Royal Mail Recorded/Signed for Delivery when returning goods as ‘Piperty Fashion’ cannot be held responsible for loss in transit of returning items. Refunds will only be given after the returned item has been received and inspected and found to be in condition in which dispatched.

Any return received by ‘Piperty Fashion’ after 14 days from ordering will not be credited. This does not affect your statutory rights.

In the unlikely event that a garment has a genuine manufacturing problem we would request that it be returned to us within 14 days of ordering so that we can seek the advise of our supplier and obtain a replacement. In this eventuality we will cover the cost of postage.